

You may have heard that banks in Zimbabwe, both international and local, are experiencing an acute shortage of US dollar cash notes supply – what bankers call "specie". Consequently the government has instructed all banks to limit the value of US dollar cash notes dispensed at ATM machines and at bank counters.

It is an essential precaution therefore, when travelling to Zimbabwe, to take with one an adequate amount of US dollar or South African Rand cash notes. Of course British pounds, Euros and Botswana Pula cash notes are also accepted everywhere. Ideally small denomination notes should be taken, as these can be used for gratuities, and purchases at informal merchant providers.

Currently, merchant providers of goods and services who have credit card processing facilities (this will include all hotels, lodges, many restaurants and the larger shops) are processing credit card payments as normal. They remain unaffected by this temporary cash shortage.

We trust that you will find this precautionary measure no more than a minor inconvenience. Although we believe this shortage to be temporary, no one really knows when the normal, unrestricted supply of US dollar cash notes will resume.

Zimbabwe remains a beautiful, welcoming and diverse country and we look forward to seeing you.

The Team at Sikeleli

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